

From: Nelson, Jason
Sent: 10 September 2018 11:30
To: 'karen.cochrane'
Cc: Business Licence
Subject: RE: The Swan, 789 Harrow Road, Wembley - 13222

Dear Karen,

In light of the amended conditions and you stating your clients are in agreement, I will now withdraw my representations and add the agreed conditions to the application.

Kind Regards

Jason Nelson
Enforcement Officer
Community Protection
Regeneration & Environmental Services
Tel: 020 8937-5573

From: Karen Cochrane [mailto:karen.cochrane]
Sent: 07 September 2018 12:47
To: 'ens.noiseteam@brent.gov.uk'
Cc: Business Licence <business.licence@brent.gov.uk>
Subject: FW: The Swan, 789 Harrow Road, Wembley - 13222

Dear Jason,

I do apologise for the delay in responding to your proposals regarding the above premises. Unfortunately I have struggled to get instructions from the area manager and the tenant as they have both been away on holiday.

However I can confirm that my clients are agreeable to conditions being added to the licence to state

- All doors and windows will remain closed during regulated entertainment. Where a door is used for patrons to enter or leave the premises the door will be fitted with a self-closing device and staff told to ensure that it is not propped open. Alternatively a member of staff shall be positioned at the door to ensure it is opened for as brief a period as possible.
- Licensable activities shall conclude 30 minutes before the premises is due to close to prevent excessive noise breakout as the premises empties.
- Whilst regulated entertainment takes place patrons will be encouraged to leave via a lobbied door to minimise noise breakout.

Outside Areas

- No music will be played in, or for the benefit of patrons in the beer garden or other external areas of the premises.
- No form of loudspeaker or sound amplification equipment is to be sited on or near the exterior premises or in or near any foyer, doorway, window or opening to the premises.
- Signs shall be displayed in the beer garden/on the frontage instructing patrons to recognise the residential nature of the area and conduct their behaviour accordingly – The management reserve the right to ask patrons to move inside the premises or leave if it is felt that they could be disturbing neighbours.
- The beer garden/frontage will be closed and patrons requested to come inside the main structure of the premises at 23.00 hours. After 23.00 only patrons wishing to smoke will be permitted to use the external areas and drinks will not be permitted to be consumed in the external area.

In addition I have instructions that the tenant has discussed his plans with his neighbour and there is now no proposal to change the current permission for live music. Accordingly I am proposing to amend the application to remove the variation relating to live music.

You will note that I have slightly amended your proposals so that they relate to noise generating entertainment rather than having to close windows when customers are quietly having a drink. Please also note that fire regulations will not permit exit doors to be locked (where they aren't lobbied). Finally, for clarification I thought I'd just mention that I will be advising my client what entertainment will be permissible outside according to the Deregulation Act .

Apologies once again for the delay in responding to you.

I look forward to your comments.

Kind regards,

Karen